

PKWARE Responses to Vista Readiness

Q1. Does SecureZIP/PKZIP for Windows Desktop support Windows Vista?

Yes, SecureZIP and SecureZIP Enterprise V12 for Windows are validated against the Microsoft "Works with Windows Vista" requirement and are fully supported on Vista.

Version 11.x is fully tested and supported on Windows Vista.

Version 9 of PKZIP and SecureZIP products will run on Vista; however, it is not a fully supported OS for V9.

Q2: Are there any problems when SecureZIP/PKZIP run on Vista? If so, are there any workaround or solutions to avoid those errors?

When installing or using PKZIP or SecureZIP on Vista, you may experience the following problems:

1. During installation you may need to log in as the administrator in order to enter the required license key to activate the product. This requirement is only necessary if your system prevents you from entering a key as another user. Additionally, evaluation of the PKWARE V9 products may not be possible with VISTA due to the installer behavior on the VISTA OS
2. File associations for ZIP and other file types may need to be set as an administrative user.
3. During encryption, you may need to resize the column widths for certificate lists displayed on the password/recipient selection dialog.
4. Dialogs may not display full graphics capabilities under Windows Aero.
5. You will be unable to use the media format and wiping feature of PKZIP/SecureZIP
6. Running SecureZIP V12 on 64-bit versions of Vista requires use of the WOW 64 Compatibility Layer to provide full Windows Explorer menu integration.
7. SecureZIP Enterprise policy file registry entries used with SecureZIP V12 on 64-bit Vista must be edited as follows for WOW 64 emulation: In Notepad, open the .reg file created by the SecureZIP Enterprise policy manager. This file identifies the location of the policy file. Replace each occurrence of "Software\PKWARE" with "Software\Wow6432Node\PKWARE". Save the changes and use this edited .reg file instead of the original one on each 64-Vista machine.

Q4: Does SecureZIP/PKZIP for Windows Server support Windows Vista?

The PKZIP/SecureZIP V12 Server product is tested and supported on Windows Vista.

The PKZIP/SecureZIP 8.5 and earlier Server product is not supported on Vista.

Q5: Windows Vista introduces a new character set "JIS2004" (JIS X 0213:2004) for Japanese font. Will it affect SecureZIP/PKZIP?

PKWARE products currently support English character sets. With the introduction of JIS-2004 in the Vista OS, some characters encoded in the new language set may not work/display correctly in PKZIP/SecureZIP v9 and earlier versions.

Q6: Does SecureZIP/PKZIP for Windows Desktop support Internet Explorer 7?

SecureZIP/PKZIP for Windows Desktop integrates with Windows Explorer to provide easy access for various program options. SecureZIP/PKZIP minimum requirements are Internet Explorer 5.0 facilitating Internet Explorer strong encryption capabilities and PKWARE does not anticipate

compatibility issues with IE7. SecureZIP V12 raises the minimum support for Internet Explorer to 6.0.

Q7: How will the Vista introduction of "IPv6" (Internet Protocol Version 6) affect SecureZIP/PKZIP?

PKWARE products undergo intense Quality Assurance testing before they are released to the market. At the time of the SecureZIP/PKZIP version 9 release, VISTA was not a supported OS; therefore, v9 was not tested for compatibility with IPv6. The PKWARE products have been tested with the traditional IPv4 network architecture. Microsoft reports that the legacy IPv4 applications should not have any compatibility issues with IPv6 architecture however; PKWARE QA team has not tested the mail/LDAP/FTP functionality on their products. There are no known issues found nor have any issues been reported to QA from customers regarding IPv6.

Q8. Does SecureZIP/PKZIP for Windows Desktop support Office 2007?

Version 11 and newer of SecureZIP fully support Office 2007.

PKZIP/SecureZIP v9 and earlier versions will not correctly detect Office 2007. Because PKZIP/SecureZIP v9 and earlier versions were released while Office 2007 was still under development, PKWARE does not certify interoperability with pre-release products. Office 2007 users may workaround this limitation through PKZIP/SecureZIP v9's custom setup mode to select the Attachment component at the time of installation. The custom setup will appropriately install the Outlook integration component of the PKWARE desktop products. The upcoming versions of SecureZIP/PKZIP for Windows Desktop will fully support the Office 2007